

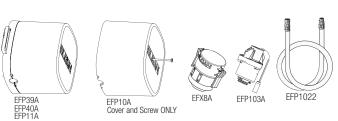
# Optima® EBF-425 / ETF-420 Parts & Accessories

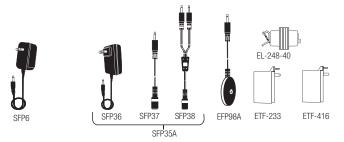


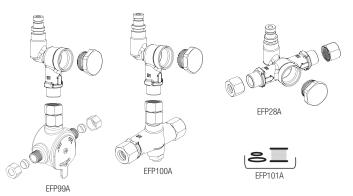
**EBF-425** Deck Mount, battery **ETF-420** Deck Mount, hardwired

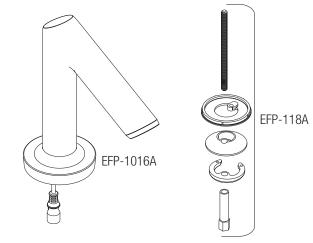
SPOUT ASSEMBLY		
Description	Code	No. Part No.
Spout Assembly EBF-425 /ETF-420	0315301	EFP1016A
Sensor & Cable Assembly	3315382	EFP116A
Sprayhead Carrier Assembly	0315265	EFP-1032A
Spout Mounting Kit	0315273	EFP-118A

TRIMPLATE OPTIONS							
Description	Code No. Part No.						
4"			3365	468	ETF312A		
8"			3365	024	ETF510A		
SPRAYHEAD OPTIONS							
Description	Туре	Code	No.	Part N	0.		
0.35 GPM/1.3 Lpm	MLM		3362	2005	EFP119		
0.5 GPM/1.9 Lpm	MLM		3362	2001	EFP120		









BELOW DECK ASSEMBLIES						
Description	Code No.	Part No.				
Control Box No Turbine	0367039	EFP39A				
Control Box Turbine 0.5 gpm	0367040	EFP40A				
Control Box Turbine 1.5 gpm	0367011	EFP11A				
Quick Connect Spout Hose 24"	0315251	EFP1022				
Control Box Cover w/Screw	0367010	EFP10A				
Solenoid Assembly	0367103	EFP103A				
Battery Pack	3324113	EFX8A				
Double Inlet Tee Filter Assembly	0367028	EFP28A				
BDM & Single Inlet Tee Filter Assembly Kit	0367099	EFP99A				
BDT & Single Inlet Tee Filter Assembly Kit	0367100	EFP100A				
Replacement Filter Pack-(5) Filter (5) Large O-rings (5) Small O-rings	0367101	EFP101A				
24 VAC Power Harness Assembly	0367098	EFP98A				
110V/6 VDC Power Supply	0362006	SFP6				
100-240 VAC/6 VDC Power Supply	0362016	SFP36				
120/24 VAC Power Supply	0365534PK	ETF-233				
120/24 VAC Power Supply (Canada) Plug-in	0365879	ETF-416				
120/24 VAC Power Supply (Box Mount)	0345370PK	EL-248-40				
Extension Cable	0362017	SFP37				
Splitter Cable	0362018	SFP38				
Gang Adapter Kit	0362035	SFP35A				
Faucet to Module Ext. Cable*	0367113	EFP-113-A				

## TROUBLESHOOTING INSTRUCTIONS FOR OPTIMA SENSOR ACTIVATED LAVATORY FAUCETS WITH THE NEW OPTIMA CONTROL BOXES AND THE SLOAN CONNECT SMARTPHONE APP.

**NOTE:** To automatically check battery strength, troubleshoot, diagnose and report faucet issues with a wireless device, use the Sloan SmartPhone APP. The APP is available free-of-charge at the Apple iPhone APP store for iOS devices or the Google Play APP store for Android devices. For more information about the APP and its capabilities please visit www.Sloan.com.

#### **FAUCET TROUBLESHOOTING GUIDE**

#### LED indicator light in the IR (infrared) sensor is red.

A. Battery power is low.

Install four (4) new AA sized alkaline batteries. Check that the orientation of each battery matches the positive (+) and negative (-) symbols shown in the bottom of the battery compartment.

Re-attach battery compartment to control module. Green LED will illuminate. If the Green LED does not illuminate, remove battery compartment for 10 seconds and return into place.

#### **Faucet DOES NOT function.**

A. Batteries not installed or are exhausted.

Install four (4) AA sized alkaline batteries. Check that the orientation of each battery matches the positive (+) and negative (-) symbols shown in the bottom of the battery compartment. Reattach battery compartment to control module. Green LED will illuminate. If the Green LED does not illuminate, remove battery compartment for 10 seconds and return into place.

B. Power Cable not installed (Hardwire models).

Ilnstall power cable and check connection.

C. Sensor Cable not installed.

Install sensor cable and check connection. Confirm connection guide markings are aligned.

 $\ensuremath{\mathsf{D}}.$  Sensor range is set too short and is not detecting the target.

Increase sensor detection range.

#### Sensor is activated but faucet DOES NOT deliver water.

A. Faucet has initiated its adaptive sensing calibration program.

Wait 60 seconds before activating faucet.

B. Solenoid Cable not connected.

Check solenoid cable connection. Confirm connection guide markings are aligned.

#### Sensor Range Requires Manual Adjustment.

Sensor Range is measured in units from 1 to 5, with 1 being closest to the faucet and 5 being farthest from the faucet. The factory default Sensor Range is 3.

- A. To determine what the current Sensor Range setting is, press the red "Sensor" button on the upper right hand corner of the Optima Control Box for 1 second. Five seconds after pressing the button, the green LED beside it will blink to indicate the Sensor Range setting. For example, if it is set at 2, the green LED will blink 2 times.
- B. To adjust the Sensor Range, press and hold the red "Sensor" button for three seconds and release once the green LED comes on to indicate that you are in Sensor Range adjustment mode. Then press the "Sensor" button one second at a time for however many times you wish to increase the range. For example, if the Sensor Range is set at 2 and you wish to increase it to 4, press the "Sensor" button two times for one second each time..
- C. If you wish to decrease the Sensor Range, follow the same procedure to enter into Sensor Range adjustment mode, and then press the "Sensor" button one second at a time. The button is designed to go up to 5 units and then back down to 1 unit. For example, if the Sensor Range is set at 4 and you wish to decrease it to 2, press the "Sensor" button three times for one second each time.
- D. To conform your changes, wait 5 seconds and then press the red "Sensor" button on the upper right hand corner of the Optima Control Box for 1 second. Five seconds after pressing the button, the green LED beside it will blink to indicate the Sensor Range setting. For example, if it is now set at 2, the green LED will blink 2 times.

### Solenoid produces an audible "CLICK" when an object is placed in the detection zone of the sensor but NO water flows.

A. Water supply to faucet is not open.

Open supply stop(s).

B. Inlet fitting filter is clogged.

Remove, clean, and reinsert. Replace with EBF1004 solenoid filter kit if necessary.

C. Aerator or spray head is clogged.

Remove, clean, and reinsert.